• Local Bus
  – Fixed Route
  – Community Connector
  – Bellaire Quickline
  – Operates Greenlink/Orangelink

• Park & Ride/Commuter Services
• METRORail
• METROLift
• HOV/HOT Lanes

• METRO STAR Vanpool
• Motorist Assistance Program (MAP)
• Houston TranStar
• METRO Police
• Bikes on Buses and Rail
• Emergency Management Support and Community Assistance
• Major Events and Conventions
THE HEART
OF THE ORGANIZATION

4,000+ EMPLOYEES
STRONG
METRO Service Area
(1300+ square miles):
• City of Houston
• Unincorporated Harris County
• “Multi-Cities” (smaller cities in service area)
  - Bellaire
  - Bunker Hill Village
  - El Lago
  - Hedwig Village
  - Hilshire Village
  - Humble
  - Hunters Creek
  - Katy
  - Missouri City
  - Piney Point
  - Southside Place
  - Spring Valley
  - Taylor Lake Village
  - Spring Valley
  - Spring Valley
  - West University Place
LOCAL
FIXED ROUTE BUS NETWORK

• “REIMAGINED” - completely redesigned from scratch - in 2015
• Frequent service and weekend service significantly expanded
• Grid system, ties into rail, reflects population/job center changes
• Ridership increasing
• Nearly 30 cities consulting with Houston to redesign their systems
CUSTOMIZED BUS SERVICES: COMMUNITY CONNECTOR

- Curb-to-curb, dial-a-ride service
- Connects neighborhoods where traditional bus service wouldn’t work to greater METRO service area
- Service anchor points at key destination hubs such as Walmart and Acres Homes Transit Center
CUSTOMIZED
BUS SERVICES: BELLAIRE QUICKLINE

BELLAIRE QUICKLINE
SIGNATURE SERVICE

• Express service with limited stops
• Runs every 15 minutes or less
PARK & RIDES
AND HOV/HOT LANES
• Red Line is one of the **most successful** rail lines in the country (ridership/mile)

• **$8 billion** in development along the Red Line since it opened

• Green Line ridership up **72%** since first full year of operation

• Purple Line ridership up **42%** since first full year of operation

• Development occurring along the Green and Purple lines
METROLIFT SERVICE

- Paratransit service offered in accordance with the Americans with Disabilities Act
- Most cost-efficient paratransit service in the country among larger cities
- Alternative option: METRO will subsidize up to $10 of cab fare
- Free rides on fixed-route service for disabled
METRO
STAR VANPOOL

• 557 vanpools facilitated by METRO
• Ride-sharing to and from work
• Reduces vehicle miles by 50 million in the region
• One of the largest vanpool operations in the country
EMERGENCY MANAGEMENT SUPPORT AND COMMUNITY ASSISTANCE

- Hurricane Harvey: brought 15,000 people to and from shelters
- Service resumed as roads available
- Lifeline for those with destroyed cars or displaced from regular schools
METRO SERVICES FY2019

Total Ridership: 115.1 million rides
Local Service: 59.4 million rides
Park & Ride: 7.8 million rides
Light Rail: 18.6 million rides

METROLift: 2.1 million rides
METRO Star Vanpool: 1.8 million rides
HOV/HOT Lanes: 25.1 million users (non-bus)
MPD
TranStar
RIDERSHIP
ON THE MOVE

12% FIXED-ROUTE RIDERSHIP INCREASE
(FY2012 – 2019)
WORK TRIPS ON METRO DURING PEAK PERIODS

Downtown Houston: 37%
Galleria Area: 7%
Texas Medical Center: 28%

Source: METRO’s Long Range Travel Model, calibrated to 2017 ridership data
METRO
TRANSDIT AWARDS AND RECOGNITIONS

2015 Outstanding Public Transportation System

State of Texas Quadrennial Performance Audit (2012 - 2015)
“METRO has an excellent transit system. It provides safe, efficient, reliable, and cost-effective service to stakeholders in and around Houston and the 14 municipalities in the service area.”

2018 Transit System Of the Year Region Six

2017 Outstanding Metropolitan Transit System

APTA Bus Safety & Security Award

2018 APTA Top Transit Manager

METRO's mission is to provide safe, clean, reliable, accessible and friendly public transportation services to our region.
FUNDING THE AUTHORITY

Up to 25% to:
• City of Houston
• Harris County
• Multi-Cities

“General Mobility Program” – $3.2 Billion Rebated Since Inception

FY2020 Budget Sources of Revenue

<table>
<thead>
<tr>
<th>Source</th>
<th>Percentage</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sales Tax</td>
<td>53.3%</td>
<td>806.7</td>
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<tr>
<td>Grants</td>
<td>10.7%</td>
<td>162.1</td>
</tr>
<tr>
<td>Farebox</td>
<td>4.5%</td>
<td>68.0</td>
</tr>
<tr>
<td>Borrowing</td>
<td>8.4%</td>
<td>127.7</td>
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<tr>
<td>Other</td>
<td>0.9%</td>
<td>13.7</td>
</tr>
<tr>
<td>Fund Balance</td>
<td>22.2%</td>
<td>335.8</td>
</tr>
</tbody>
</table>

$1,514.0 (in millions)
FINANCIAL MANAGEMENT

<table>
<thead>
<tr>
<th>FY2020 Budget</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating</td>
<td>684.0</td>
</tr>
<tr>
<td>GMP Transfer</td>
<td>186.5</td>
</tr>
<tr>
<td>Capital</td>
<td>330.5</td>
</tr>
<tr>
<td>Debt Service</td>
<td>131.5</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1,332.5</strong> (in millions)</td>
</tr>
</tbody>
</table>

- **AAA Rating**
- **KBRA KROLL BOND RATING AGENCY**
- **STANDARD &POOR’S**
- **Texas Comptroller Leadership Circle**

**Only 3.0% Growth In Base Operating Budget**

**Conservative Sales Tax Assumptions**
(reduced Dr. Gilmer’s projections by 1% for 2020)

**Prudent Reserves**

- **Sound financial practices, openness, and transparency**

- **AAA Rating**

- **Excellence in Financial Reporting**

- **TexPIRG ‘A’ for Spending Transparency**

- “The Metropolitan Transit Authority of Harris County has shown a true commitment to Texas taxpayers.”
  Texas Comptroller Glenn Hegar
METRONext
2040
HOUSTON REGION FORECAST

2040
HOUSTON REGION ESTIMATED PROJECTIONS

50% population increase in METRO service area
10M people in the region
4.5M jobs in the region

H-GAC Population and Employment Forecasts, 2017

METRO’s mission is to provide safe, clean, reliable, accessible and friendly public transportation services to our region.
Key financial assumptions

**TOTAL PLAN COST:** $7.5B

**FUNDING SOURCES:**
- $3.5B in bonding authority
- $3.5B in federal grants
- $500M in local grants

**GENERAL MOBILITY PROGRAM EXTENDED THROUGH 2040**

Debt issued as necessary based on financial realities at time of issuance and under restrictions in covenants

Repaid by existing sales tax revenues, based on Dr. Bill Gilmer’s projections (Institute for Regional Forecasting,

**NO TAX INCREASE**
METRONEXT
EXISTING METRORAIL & UPCOMING METRORAPID
METRONEXT
METRORAPID

MOVING FORWARD PLAN

Proposed Investments
- METRORapid (BRT) Corridor
- Regional Express Network
- METRORail (LRT) Corridor
- METRORail Potential Partnership
- BOOST Corridor
- Proposed High-Speed Rail
- Community Connector/Circulator (additional alignments to be determined)
- New or Improved Transit Center/Park & Ride
- METRORail/METRORapid End of Line

Existing/Programmed
- Station, Transit Center, or Park & Ride
- METRORail/METRORapid Lines
- METRO Service Area

METRORAPID (BRT)

- Interstate Highway 45 North to George Bush Intercontinental Airport and Greenspoint
- Inner Katy Corridor to Northwest Transit Center / Proposed High Speed Rail / Uptown
- University Corridor between Westchase and Tidwell
- Uptown Corridor extension to Gulf
- West Houston Corridor between West Little York Park & Ride and Missouri City
METRO RAPID (Bus Rapid Transit)
A GAME CHANGER
**METRONEXT\nREGIONAL EXPRESS**

**MOVING FORWARD PLAN**

**Proposed Investments**
- METRORail (BRT) Corridor
- Regional Express Network
- METRORail (LRT) Corridor
- METRORail Potential Partnership
- ROOCT Corridor
- Proposed High Speed Rail
- Community Connector/Circulator (additional locations to be determined)
- New or Improved Transit Center/Park & Ride
- METRORail (METRORapid) End of Line

**Existing/Programmed**
- Station, Transit Center, or Park & Ride
- METRORail (METRORapid) Line
- METRORail (METRORapid) Line
- METRO Service Area

**REGIONAL EXPRESS**

- United States Highway 9A Two-Way HOV
- Interstate Highway 10 West Two-Way HOV
- Interstate Highway 45 North Two-Way HOV
- United States Highway 59/Interstate Highway 69 South Two-Way HOV Downtown to Edloe
- State Highway 249 Two-Way Diamond Lanes/HOV
- 4 Off-Peak Direction Diamond Lane Corridors
**METRONEXT**

**METRORAIL**

**MOVING FORWARD PLAN**

- **Proposed Investments**
  - METRORail (LRT) Corridor
  - Regional Express Network
  - Proposed High-Speed Rail
  - Community Connector/Circulator (additional locations to be determined)
  - New or Improved Transit Center/Park & Ride
  - METRORail/METRORapid End of Line

- **Existing/Programmed**
  - Station, Transit Center, or Park & Ride
  - METRORail/METRORapid Lines
  - METRO Service Area

**METRORAIL (LRT)**

- Connecting the Green Line and Purple Line and extending the combined lines to William P. Hobby Airport
- Extensions of Green and Purple Lines to the City of Houston Municipal Courthouse
- Extension of Red Line to North Shepherd
METRONEXT
BOOST AND SIGNATURE SERVICE

MOVING FORWARD PLAN

Proposed Investments
- METRORail (LRT) Corridor
- Regional Express Network
- METRORail (LRT) Corridor
- METRORail Potential Partnership
- BOOST Corridor
- Proposed High-Speed Rail
- Community Connector/Circulator (additional locations to be determined)
- New or Improved Transit Center/Park & Ride
- METRORail/METRON Rapid End of Line

Existing/Programmed
- Station, Transit Center, or Park & Ride
- METRORail/METRON Rapid Lines
- METRO Service Area

BOOST & SIGNATURE SERVICE

- 17 Corridors
- Westheimer Signature Bus Service

METRO's mission is to provide safe, clean, reliable, accessible and friendly public transportation services to our region.
### METRONEXT SYSTEM ENHANCEMENTS

#### MOVING FORWARD PLAN

- **Proposed Investments**
  - METRORapid (BRT) Corridor
  - Regional Express Network
  - METRORail (LRT) Corridor
  - METRORail Potential Partnership
  - BOOST Corridor
  - Proposed High-Speed Rail
  - Community Connector/Elevators (additional locations to be determined)
  - New or Improved Transit Center/Park & Ride
  - METRORail/METRORapid End of Line

- **Existing/Programmed**
  - Station, Transit Center, or Park & Ride
  - METRORail/METRORapid Lines
  - METRO Service Area

#### SYSTEM ENHANCEMENTS

- Approximately 21 new or improved Park & Rides, and Transit centers
- Approximately 10 new Community Connectors / Circulators
- Systemwide route improvements
- Bus stop enhancements, such as new shelters, accessibility upgrades, and enhanced passenger information
- Bus Operating Facility
- Downtown, Midtown, and Texas Medical Center transit improvements
- Park & Ride service enhancements
- Accessibility and usability improvements and other investments designed to reduce barriers for seniors, the disabled, and other users of METRO’s transit system, including METROLift services
- Improvements to facilitate portions of a rider’s trip before and after use of METRO’s transit system (First Mile/Last Mile)
- Safety and security enhancements
FOCUS ON ADA COMPLIANCE

ACCESSIBILITY AND USABILITY IMPROVEMENTS
METRONEXT.ORG